

From: MyHealthExperience Survey on behalf of **[DISTRICT]** <support@myexperience.health.nz>

Sent: Tuesday, 25 February 2020 1:07 PM

To: Amanda Dudding <Amanda.Dudding@ipsos.com>

Subject: Reminder - Feedback on your health care experience

[DISTRICT LOGO]



Kia ora **[RESPONDENT NAME]**,

Recently you received an invitation to complete a survey about your recent appointment at **[CLINIC NAME]** on **[DATE]**.

Thank you to all of those who have responded to date. If you have not yet had the chance to complete the survey, please do so before **[SURVEY END DATE]**.

Your valuable feedback will help us understand what went well and if there is anything that we could have done better. It is likely to take about **10-15 minutes** to complete.

This survey is voluntary and will not impact your access to health care in New Zealand. Responses are confidential and completely anonymous (unless you choose to identify yourself).

Your Login Code is **[LOGIN CODE]**

Start the survey

If the link does not work please copy the below URL into your browser:

[https://myexperience.health.nz/Survey/v2/\[LOGIN CODE\]?mode=eii01&mode=eii01](https://myexperience.health.nz/Survey/v2/[LOGIN CODE]?mode=eii01&mode=eii01)

If you use Spark, Skinny, One NZ (Vodafone) or 2degrees, completing this survey is free (you will not be charged any data).

More information about taking part in the survey is available [here](#).

If you have any technical questions or comments about the survey, please contact the survey provider directly at support@myexperience.health.nz or **0800 121 650** and quote **[LOGIN CODE]**.

Nga mihi,

[DISTRICT CONTACT DETAILS]

This survey is conducted by Ipsos New Zealand on behalf of **[DISTRICT]**. Your contact details have been provided by Te Whatu Ora Health New Zealand for the purpose of inviting you to take part in this survey only.

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Our mailing address is:

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support@myexperience.health.nz

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